SYSTEM PERFORMANCE BRIEF

Tyler / eFileMaine: Process Multiplication Before Merits

Message counts are normalized and expressly separated from unique filing events.

Verified user-side audit

• 878 filing-system notices in the March 30-August 17 review window.

• 234 rejection/return messages, expressly not 234 unique rejected filings.

• One representative envelope generated 30 automated messages.

Public accountability question

• Why is there no single authoritative envelope-and-document status that consolidates defects, corrective instructions, deadline protection, and final acceptance?

Requested remedy

• One consolidated rejection record; stable reason codes; authoritative status; quarterly rejection, repeat-rejection, acceptance-time, outage, and support metrics.

Source

• jtforme.com/tyler-technologies-efilemaine-accountability

Counts are Gmail-message counts. They are not unique filings, unique defects, or judicial decisions.