

Maine Family Matters Hub - Start Here

A practical route map for families, helpers, and supporters using the hub under pressure.

Use order

- Start with safety support first when the issue is immediate danger or crisis.
- Use the court-help lane when the next step involves process, forms, hearings, or parental-rights information.
- Use the housing lane when rent, eviction pressure, or staying housed is the immediate problem.
- Use family-support and child-support links when the issue is administrative or service-related.
- Use the dashboard, sources, and initiative only after the practical doorway is clear.

Most-used routes

- Upcoming hearing or paperwork problem: gather your notices and use the court-help lane.
- Immediate safety concern: use the safety lane and an established crisis resource first.
- Housing pressure: use the housing lane before the problem gets harder.
- Need low-cost legal help: use the legal-aid and volunteer-lawyer doors.
- Need the public record or reform materials: move from dashboard to sources to initiative.

What this hub is and is not

- It is a practical starting point meant to reduce confusion.
- It is not legal advice and not a substitute for emergency services or urgent safety planning.
- It is meant to help people reach the right official or established doorway faster.